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**May 20, 2026**

**Addendum No. 02**

**File Reference Number: RFQ 2026 033**

**Title: Supply of LED Wall Display, Installation, and Support Services**

**RE: Clarifications/Questions**

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**CLARIFICATIONS:**

**Item 1:** Please provide photos for the space.

**Answer:** Please find below the photos of the space:





**Item 2:** What type of content are you looking to display? What content sources are expected to be displayed (HDMI input, PC content, digital signage software, video playback, etc.)?

**Answer:** Digital signage and video playback, advertising, and promotional content. Various input methods would be preferred.

**Item 3:** Is this currently a space that is being renovated, will electrical work be done by ONTC? If additional power is required at the installation location, will ONTC be responsible for providing these additions? Is the vendor responsible for any electrical scope beyond advising on the power requirements for the feature (for example, running power to the feature location)?

**Answer:** Electrical scope beyond advising on requirements for the hardware will be the responsibility of ONTC.

**Item 4:** Will ONTC be willing to provide an extension to the submission deadline?

**Answer:** Please be advised that ONTC will not be able to provide any further extensions to the submission deadlines. Submission Deadline remains **Wednesday, May 27, 2026 at 2:00:00 p.m.**

**Item 5:** Do you have a pixel pitch in mind? Please provide the expected average viewing range of passerby for the screen.

**Answer:** 0.9 - 1.5 is acceptable. Viewing distance will range from 5ft - 25ft

**Item 6:** For the dimensions, would ONTC prefer to have a 16:9 ratio screen?

**Answer:** Reference images and dimensions are closer to 1:1.

**Item 7:** Can you confirm the AFF height of where the LED needs to be installed?

**Answer:** Approx. 36" - 42" from floor.

**Item 8:** Is there an existing display or infrastructure currently installed at the proposed location?

**Answer:** No

**Item 9:** Is the video wall going to be outdoor, indoor, or semi-outdoor? If outdoor or semi-outdoor, is an enclosure required?

**Answer:** This will be indoors in an area with lots of natural light.

**Item 10:** Will dedicated electrical power be provided at the installation location? Please confirm whether ONTC will provide dedicated power at the required LED wall location.

**Answer:** Dedicated power will be supplied from ONTC based on the requirements from the successful respondent.

**Item 11:** Will network/data connectivity be available at the installation location?

**Answer:** Yes

**Item 12:** If network access is required, will ONTC provide wired Ethernet connectivity?

**Answer:** Yes

**Item 13:** RFQ document states “Flush-mounted, seamless installation extending edge-to-edge within the available wall”. Are elevation drawings available to share of the wall structure showing wall dimensions (including depth if this is to be flush and recessed) so that we know what the “available wall” is? Will as-built drawings be provided as any additional support document for quoting purposes?

**Answer:** Wall is 8ft W x 11’6” H to suspended ceiling. Depth for recessed mount is not an issue, please refer to floor plan attached under Item No. 01 highlighting the wall and location within the building.

**Item 14:** Is there a preferred brightness level or operational schedule for the display?

**Answer:** Indoor location with high ambient lighting – display will be running 24/7.

**Item 15:** For input, do we need a touch panel or takeover via HDMI? What is the expectation for signal switching?

**Answer:** Available input switching is expected

**Item 16:** Is there any Audio tie-in required?

**Answer:** No Audio Required

**Item 17:** Is ONTC expecting any millwork, fascia, or decorative finishing as part of the contractor scope?

**Answer:** No

**Item 18:** Are there any specific post-installation documentation requirements beyond those listed in the RFQ?

**Answer:** Only standard product manuals and details are required.

**Item 19:** Will the wall be installed in a location accessible to the public, where touch interaction may occur?

**Answer:** Yes, there are no touch interactive requirements – but it will be in a public space within reach of passengers.

**Item 20:** Is there a Budget Ceiling (i.e. not-to-exceed price) for this project?

**Answer:** ONTC will not be able to disclose details on the budget.

**Item 21:** How is De-mobilization handled?

**Answer:** Site will be to the state required based on information from the supplier.

**Item 22:** What material is the wall made out of?

**Answer:** Brick

**Item 23:** The RFQ states: "LED wall panels providing [...] a maximum installed height not exceeding 6 feet." Please clarify this verbiage. Will the LED Wall itself be 6' from top to bottom, or is 6' AFF the height limit of the final installation?

**Answer:** LED wall will be 6' high – not an AFF limit.

**Item 24:** What is the overall height of the display from the ground once mounted on the wall?

**Answer:** Approx. 108"

**Item 25:** Is there clear access underneath the display for men and equipment for installation?

**Answer:** Yes

**Item 26:** Please clarify what ONTC means by "flush-mounted," including whether ONTC expects:

- recessed installation;

- low-profile surface-mounted installation; or
- another acceptable mounting approach.

**Answer:** Low-profile surface mount is preferred on brick surface. Would be open to other approaches if it will achieve the desired look

**Item 27:** Given the elevator shaft behind the wall, please confirm:

- a) whether wall penetrations or anchors are permitted

**Answer:** Yes

- b) whether structural restrictions apply:

**Answer:** No

- c) whether ONTC will provide structural review or guidance:

**Answer:** Guidance provided by ONTC if/when required

**Answer:** Please see answers noted above

**Item 28:** Please confirm the intended source of the video feed or digital content. Please confirm the source equipment type, resolution, and connectivity requirements that is being provided for content on the video wall. Please confirm if there is a minimum resolution or multi-windowing support required for the video wall.

**Answer:** HD would be the minimum. UHD or custom resolution preferred.

**Item 29:** Please confirm whether data/Ethernet cabling is required.

**Answer:** Yes.

**Item 30:** If network connectivity is required, please confirm:

- whether ONTC will provide network drops;
- whether the system will connect to ONTC's network; and
- whether IP, VLAN, firewall, cybersecurity, or IT approval requirements apply.

**Answer:** Yes – ONTC will provide network drops and IT Approved requirements.

**Item 31:** Please confirm whether high-voltage electrical work is outside the AV supplier's scope and will be completed by ONTC's contractor or electrical contractor.

**Answer:** YES – outside scope

**Item 32:** Please confirm whether the supplier's electrical scope is limited to:

- low-voltage AV cabling;

- system interconnections;
- power requirement details; and
- coordination with ONTC's electrical contractor.

**Answer:** Confirmed

**Item 33:** Please confirm that support is limited to the LED wall system supplied under this RFQ and excludes ONTC network, facility infrastructure, third-party systems, and content creation.

**Answer:** Confirmed

**Item 34:** Please confirm the supplier will not be liable for delays outside its reasonable control, including:

- ONTC site readiness or access delays;
- ONTC approval or decision delays;
- third-party dependencies;
- electrical or utility readiness;
- supply chain disruptions; and
- other circumstances beyond the supplier's reasonable control.

**Answer:** the supplier will not be liable for delays if caused by a force majeure event (as defined in the agreement and in accordance with s.47).

**Item 35:** What technology of LED is acceptable or preferred? MIP? GOB? COB?

**Answer:** MIP is preferred

**Item 36:** Please explain the intended use to determine if multiwindow processing is required?

**Answer:** Digital signage and video playback, advertising, and promotional content for passengers and public viewing inside a train and bus station.

**Item 37:** Please confirm whether the selected or shortlisted Respondent will have an opportunity to negotiate or propose amendments to the Agreement terms prior to execution.

**Answer:** The successful respondent will not have the ability to negotiate terms of the agreement prior to execution.

Regards,

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