



CONDITIONS FOR TRAVEL WITH AN EMOTIONAL SUPPORT DOG

(DISTINGUISHED SEPARATELY FROM A CERTIFIED SERVICE ANIMAL)

You agree to the following conditions for travel with your emotional support dog (To be read and signed by customer):

Ontario Northland personnel may require you to remove your dog from the bus, train or station premises if:

1. The dog is not properly controlled, and effective action is not immediately taken to control the dog (for example, a dog barking repeatedly and uncontrollably or is not housebroken); or,
2. The dog poses a threat to the safety of others.

If you are asked to remove your dog, but would like to remain on the premises of the station or continue travel without the dog, you must make arrangements at your cost for another person or animal control to assume custody of the dog.

The Support Dog must remain at your feet or sit under your seat during travel. The Support Dog may not occupy the aisle, sit on your lap or occupy its own seat.

You must keep your dog under control at all times. The Support Dog must be properly harnessed, tethered or leashed at all times while in a Station or on the bus or train unless this would interfere with the Support Dog's safe & effective performance of its work or the passenger's disability prevents their use. In such cases, the Support Dog must still be otherwise under the physical or vocal control of the passenger.

The Support Dog must:

- (a) be fully mature (at least 18 months of age);
- (b) be fully vaccinated;
- (c) have been sterilized;
- (d) be in good health and not require any form of medication or have any medical or physical condition which would create a state of emergency or require special attention;
- (e) have never bitten or acted aggressively towards any person or other animal; and,
- (f) wear its identification tags/vest at all times.

[INSERT YOUR NAME] _____ agree with the above mentioned conditions.

Signature: _____ Date: _____ [MM/DD/YYYY]